

Status	Sub Status	Status Meaning or Resolution
Ready	None	This means that this document has been triaged and is ready for EBS enrollment to complete.
Rejected At Assignment	Unreadable/Illegible	Please make sure all documentation forwarded is legible.
Rejected At Assignment	Conflicting Payer ID/State	Please review Payer IDs and State information when filling out PSFs. Please check EBS Payer Lists. This Payer ID isn't live in our system please contact EBS.
Rejected At Assignment	Incorrect COV Format	Please Provide a COV on Provider Letter Head for this customer. Additionally, this rejection can be used if a requested ERA setup or merge group does not have the correct distribution information. For example, the tso on the form doesn't match the system.
Rejected At Assignment	Missing Provider Info	Please fully complete the PSF with all Provider information
Rejected At Assignment	Missing Receiver Info	Please fully complete the ERA PSF with all Receiver information
Rejected At Assignment	Missing Vendor Info.	Please fully complete the PSF with all Vendor information
Rejected At Assignment	Missing/Invalid Comm. Protocol	Please fully complete the PSF with a correct/valid Communication Protocol
Rejected At Assignment	Missing/Invalid Rpt Fmt	Please complete the PSF with a correct/valid Report Format
Rejected At Assignment	Missing/Invalid Site ID	Please complete the PSF with a correct/valid Site ID
Rejected At Assignment	Missing/Invalid Submitter ID	Please complete the PSF with a correct/valid Submitter ID
Rejected At Assignment	Missing/Invalid Tax ID	Please complete the PSF with a correct/valid Tax ID
Rejected At Assignment	Missing/Invalid TSO	Please provide a TSO on the form; or please provide the TSO that is currently assigned to the existing set up.
Rejected at Data Entry	None	External Customers will never receive this Sub Status.
Completed	None	This PSF is completed. The provider is Set up on EBS systems
Awaiting Payer Approvals	None	EBS is waiting for the payer approval to come back from the payer.

Status	Sub Status	Status Meaning or Resolution
Pending	None	External Customers will never receive this Sub Status
Rejected at Data Entry	Unreadable/Illegible	Please make sure all documentation forwarded is legible.
Rejected at Data Entry	Conflicting PayerId/State	Please review Payer IDs and State information when filling out PSFs. Please check EBS Payer Lists. This payer id isn't live in our system please contact EBS.
Rejected at Data Entry	Incorrect COV Format	Please Provide a COV on Provider Letter Head for this customer. Additionally, this rejection can be used if a requested ERA setup or merge group does not have the correct distribution information. For example, the tso on the form doesn't match the system.
Rejected at Data Entry	Missing Provider Info	Please fully complete the PSF with all Provider information
Rejected at Data Entry	Missing Receiver Info	Please fully complete the ERA PSF with all Receiver information
Rejected at Data Entry	Missing Vendor Info.	Please fully complete the PSF with all Vendor information
Rejected at Data Entry	Missing/Invalid Comm. Protocol	Please fully complete the PSF with a correct/valid Communication Protocol
Rejected at Data Entry	Missing/Invalid Rpt Fmt	Please complete the PSF with a correct/valid Report Format
Rejected at Data Entry	Missing/Invalid Site ID	Please complete the PSF with a correct/valid Site ID
Rejected at Data Entry	Missing/Invalid Submitter ID	Please complete the PSF with a correct/valid Submitter ID
Rejected at Data Entry	Missing/Invalid Tax ID	Please complete the PSF with a correct/valid Tax ID
Rejected at Data Entry	Missing/Invalid TSO	Please provide a TSO on the form; or please provide the TSO that is currently assigned to the existing set up.
Rejected at Data Entry	Forms are outdated	Please check Emdeon Payer Form website for updated forms.
Rejected at Data Entry	Incomplete Agreement	Please complete all Agreements completely before submitting
Rejected at Data Entry	Incorrect Address	Payer rejection reasons
Rejected at Data Entry	Missing letter of authorization	Payer rejection reasons
Rejected at Data Entry	Missing pages of the agreement	Payer rejection reasons

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Rejected at Data Entry	Missing or Invalid Group Or Individual Number	Payer rejection reasons
Rejected at Data Entry	Missing or Invalid or Unauthorized signature	Payer rejection reasons
Rejected at Data Entry	Need a list of individual provider names	Payer requires that all providers be listed for enrollment.
Rejected at Data Entry	Original signature needed - copy received	This payer requires original signatures. Fax or Copied forms will be rejected by this payer.
Rejected at Data Entry	Out of area	Payer rejection reason. Provider out of area
Rejected at Data Entry	Payer requires a group agreement	This payer requires group enrollments rather than individual provider enrollments.
Rejected at Data Entry	Signature not in BLUE INK as required	This payer requires provider signatures in Blue Ink as a form of verifying original signatures.
Rejected At Assignment	Provider ID is no longer active with the payer	Payer rejection. Inactive provider number
Rejected at Data Entry	Vendor is not valid per the payer	Payer rejection
Rejected at Data Entry	Form requires notarization	This payer requires the form be notarized. Please have the provider sign this form with a notary present to notarize the document.
Rejected at Data Entry	Provider ID is no longer active with the payer	Payer rejection. Inactive provider number
Pre-Approved	No PSF On File	Auto-approved payer. The payer doesn't not communicate payer rejections to EBS or doesn't provide enough information for us to make a match.
Approved	None	The payer has approved this provider/group for claims submission.
Pre-Approved	None	External Customers will never receive this Sub Status

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Rejected At Assignment	None	External Customers will never receive this Sub Status
Rejected At Assignment	Missing NPI	Our payers now require the NPI be included on forms. Please include the NPI on these provider agreements.
Rejected at Data Entry	Missing NPI	Our payers now require the NPI be included on forms. Please include the NPI on these provider agreements.
Awaiting Payer Approvals	No Provider Set Up	EBS has received payer agreement but no setup in EBS system exists.
Rejected at Data Entry	Missing Or Invalid Receiver ID ERA ONLY	Receiver information is missing on the form. The receiver is the client receiving the file from EBS.
Rejected at Data Entry	No PSF On File	
Rejected at Data Entry	No Set Up With Emdeon	This rejection will occur if a Provider Agreement is received without an existing Provider Set up on EBS Systems.